

Assistance in personal hygiene, community involvement, and social interactions (\$ rate per hour)

Support Item	Weekday 6am-8pm	Weekday Evening 8pm-12am	Weekday Overnight 12am-6am	Saturday 24 Hours	Sunday 24 Hours	Public Holiday 24 Hours
Core Needs	\$ 70.23	\$77.38	\$78.81	\$98.83	\$127.43	\$156.03
High Intensity	\$ 75.98	\$83.72	\$85.27	\$106.93	\$137.87	\$168.81
Overnight Support (Sleepover)	\$ 297.60	Charged at a flat rate fee for sleepover services provided between 10pm 6am which includes up to 2 hours of active support				
Transport	\$1.00	Charged per kilometre				

Support Coordination & Recovery Coaching

Support Coordination & Recovery Coaching	\$100.14	Charged at an hourly rate. These services are only delivered on weekdays between 9am and 5pm.
--	----------	---

Notes

Effective from 1 July 2025:
 All services charged at an hourly rate require a minimum booking of two hours.

Establishment Fee:
 A one-time fee of \$702.30 applies when Ably Care is engaged to deliver at least 20 hours of support per month for a period of three or more consecutive months under a new plan.

This fee schedule aligns with the NDIS Pricing Arrangements and Price Limits for 2025–2026. All listed rates are inclusive of GST.

In line with Fair Work regulations, our support workers are limited to working a maximum of 10 hours per day and 38 hours per week, to maintain quality and safe care standards.

Cancellation Policy

At Ably Care, a short notice cancellation (or no-show) occurs when a participant fails to provide at least 48 hours' notice prior to a scheduled support or service. In such cases, we reserve the right to charge the full service fee, as the required notice period was not met.

Although the NDIA recommends a seven business day notice for cancellations involving Disability Support Worker services, Ably Care offers a more flexible policy—requiring only 48 hours' notice, providing more convenience and fairness for NDIS participants.

